

### Amendments to the Claims

Please amend the claims and add new claims 25-26 as indicated below. This listing of claims will replace all prior versions and listings of claims in the application:

- 1        1. (Currently Amended) A method, comprising:
  - 2           providing an update for altering network resources of a customer being hosted on
  - 3           one or more hosting servers of a hosting service;
  - 4           selecting a first server of the hosting servers;
  - 5           backing up a starting configuration of the first server;
  - 6           determining a configuration for a multi-purpose application program installer to
  - 7           perform the update, the configuration treating said hosted network resources as if they
  - 8           were an application program updatable by said installer;
  - 9           utilizing the [ a ] multi-purpose application program installer to apply the update
  - 10          to the network resources of the customer on the first server and provide an indicator
  - 11          identifying at least success or failure of the applying the update; and
  - 12          determining whether to restore the starting configuration of the first server with a
  - 13          backup-restore application program based at least in part on the indicator.
- 1        2. (Currently Amended) The method of claim 1, further comprising:
  - 2           ~~providing a determination by the application program installer indicating whether~~
  - 3           ~~said applying the updates was a successful installation of the update to the network~~
  - 4           ~~resources of the customer on the first server;~~

5           determining the application program installer incorrectly provided a false-positive  
6 indicator of a identified the successful installation of the update[ ; ], and responsive  
7 thereto, restoring the starting configuration of the first server with the backup-restore  
8 application program.

1           3.       (Original) The method of claim 1, further comprising:  
2           selecting a second server of the hosting servers; and  
3           replicating the first server onto the second server after utilizing the application  
4 program installer to apply the update to the network resources of the customer on the  
5 first server.

1           4.       (Original) The method of claim 1, further comprising:  
2           selecting a second server of the hosting servers; and  
3           utilizing the application program installer to apply the update to the network  
4 resources of the customer on the second server.

1           5.       (Original) The method of claim 1, wherein the update comprises  
2 differences between the network resources of the customer hosted by the hosting  
3 service and a new version of the network resources prepared by the customer.

1           6.       (Original) The method of claim 1, further comprising:  
2           wherein the application program installer is utilized to install updates to selected  
3 ones of Internet data files, database records, and software applications.

1           7. (Currently Amended) A machine accessible medium having instructions  
2        associated therewith, which when executed by a processor, are capable of directing the  
3        processor to perform:

4           providing an update for altering network resources of a customer being hosted on  
5        one or more hosting servers of a hosting service;

6           selecting a first server of the hosting servers;

7           backing up a starting configuration of the first server;

8           determining a configuration for a multi-purpose application program installer to  
9        perform the update, the configuration treating said hosted network resources as if they  
10       were an application program updatable by said installer;

11          utilizing the [ a ] multi-purpose application program installer to apply the update  
12        to the network resources of the customer on the first server and provide an indicator  
13        identifying at least success or failure of the applying the update; and

14          determining whether to restore the starting configuration of the first server with a  
15        backup-restore application program based at least in part on the indicator.

1           8. (Currently Amended) The medium of claim 7, said instructions comprising  
2        further instructions capable of directing the processor to perform:

3           providing a determination by the application program installer indicating whether  
4        said applying the updates was a successful installation of the update to the network  
5        resources of the customer on the first server;

6          determining the application program installer incorrectly provided a false-positive  
7        indicator of a identified the successful installation of the update[ ; ], and responsive

8       thereto, restoring the starting configuration of the first server with the backup-restore  
9       application program.

1           9.       (Original) The medium of claim 7, said instructions comprising further  
2       instructions capable of directing the processor to perform:  
3               selecting a second server of the hosting servers; and  
4               replicating the first server onto the second server after utilizing the application  
5       program installer to apply the update to the network resources of the customer on the  
6       first server.

1           10.      (Original) The medium of claim 7, said instructions comprising further  
2       instructions capable of directing the processor to perform:  
3               selecting a second server of the hosting servers; and  
4               utilizing the application program installer to apply the update to the network  
5       resources of the customer on the second server.

1           11.      (Original) The medium of claim 7, wherein the update comprises  
2       differences between the network resources of the customer hosted by the hosting  
3       service and a new version of the network resources prepared by the customer.

1           12.      (Original) The medium of claim 7, wherein the application program  
2       installer is utilized to install updates to selected ones of Internet data files, database  
3       records, and software applications.

1           13.      (Withdrawn) A system implementing a new use for an application program  
2       installer operable to install an application program and rollback an installation if it

3 appears unsuccessful, and a backup-restore application program operable to backup  
4 and restore a configuration of a machine, the system comprising:  
5       a public network communicatively coupling a customer and a firewall;  
6       a private network communicatively coupling the firewall, a content distributor, and  
7       a Point of Distribution (POD) comprising hosting servers hosting network resources of  
8       the customer;  
9       wherein an update from the customer to the network resources being hosted by  
10      the POD is received over the public network by the firewall and provided over the  
11      private network to the content distributor which is configured to select a first server of  
12      the hosting servers, utilize the backup-restore application program to back up a starting  
13      configuration of the first server, and utilize the application program installer to apply the  
14      update to the network resources being hosted by the POD.

1       14. (Withdrawn) The system of claim 13, wherein the first network further  
2      communicatively couples a client, and wherein access attempts by the client for the  
3      network resources being hosted by the POD are received by the firewall and provided to  
4      the POD.

1       15. (Withdrawn) The system of claim 13, wherein the content distributor is  
2      further configured to perform determining whether to restore the starting configuration of  
3      the first server with the backup-restore application program.

1       16. (Withdrawn) The system of claim 13, wherein the content distributor is  
2      further configured to perform:

3           providing a determination by the application program installer indicating whether  
4    said applying the updates was a successful installation of the update to the network  
5    resources of the customer on the first server;

6           determining the application program installer incorrectly identified the successful  
7    installation of the update; and

8           restoring the starting configuration of the first server with the backup-restore  
9    application program.

1       17. (Withdrawn) The system of claim 13, wherein the content distributor is  
2    further configured to perform:

3           selecting a second server of the hosting servers; and  
4           replicating the first server onto the second server after utilizing the application  
5    program installer to apply the update to the network resources of the client on the first  
6    server.

7       18-19. (Cancelled)

1       20. (Currently Amended) A method comprising a new use for an application  
2    program installer operable to install an application program and rollback an installation if  
3    it appears unsuccessful, and a backup-restore application program operable to backup  
4    and restore a configuration of a machine, the method comprising:

5           providing an update for altering network resources of a customer being hosted on  
6    one or more hosting servers of a hosting service;

7           selecting a first server of the hosting servers;

8           backing up a starting configuration of the first server;

9           determining a configuration for the application program installer to perform the

10         update, the configuration treating said hosted network resources as if they were an

11         application program updatable by said installer;

12           utilizing the application program installer to apply the update to the network

13         resources of the customer on the first server; and

14           determining whether to restore the starting configuration of the first server with

15         the backup-restore application program.

1           21. (Currently Amended) The new use method of claim 20, wherein the

2         application program installer is configured to provide an indicator identifying at least

3         success or failure of an installation and rollback an installation if the indicator indicates

4         an unsuccessful installation, the method further comprising:

5           ~~providing a determination by the application program installer indicating whether~~

6         ~~said applying the updates was a successful installation of the update to the network~~

7         ~~resources of the customer on the first server;~~

8           determining the application program installer incorrectly provided a false-positive

9         indicator of a identified the successful installation[ ; ]<sub>1</sub>, and responsive thereto, restoring

10        the starting configuration of the first server with the backup-restore application program.

1           22. (Original) The new use method of claim 20, further comprising:

2           selecting a second server of the hosting servers; and

3           replicating the first server onto the second server after utilizing the application  
4       program installer to apply the update to the network resources of the customer on the  
5       first server.

1           23. (Currently Amended) A method for utilizing a multi-purpose application  
2       program installer to provide providing an update for altering network resources of a  
3       customer being hosted on one or more hosting servers of a hosting service, comprising:  
4           selecting a first server of the hosting servers;  
5           backing up a starting configuration of the first server;  
6           determining a configuration for the multi-purpose application program installer,  
7       the configuration treating hosted network resources of the customer as if they were an  
8       application updatable by said multi-purpose installer, said multi-purpose installer to  
9       provide an indicator of success or failure of performing an update according to the  
10      configuration;  
11           providing a multi-purpose application program installer having an associated  
12      installation configuration to configure a specific purpose for the multi-purpose  
13      application program installer;  
14           utilizing the multi-purpose application program installer with the [ a ]  
15      configuration to configure the multi-purpose application program installer to apply the  
16      update to the network resources of the customer on the first server; and  
17           determining, based at least in part on the indicator associated with the specific  
18      purpose of applying the update, whether to restore the starting configuration of the first  
19      server with a backup-restore application program.

1        24. (Currently Amended) The method of claim 23 [ 1 ], further comprising:  
2                ~~providing a determination by the application program installer indicating whether~~  
3                ~~said applying the updates was a successful installation of the update to the network~~  
4                ~~resources of the customer on the first server;~~  
5                determining the application program installer incorrectly provided a false-positive  
6                indicator of a identified the successful installation of the update[ ; ]<sub>1</sub> and responsive  
7                thereto, restoring the starting configuration of the first server with the backup-restore  
8                application program.

1        25. (New) A method for updating network resources of a customer being  
2        hosted on one or more hosting servers, comprising:  
3                selecting at least a first server of the hosting servers;  
4                backing up a starting configuration of the first server;  
5                determining a configuration for a multi-purpose application program installer to  
6        perform the update, the configuration treating said hosted network resources as if they  
7        were an application program updatable by said installer;  
8                utilizing the multi-purpose application program installer to apply the update to the  
9        network resources of the customer on the first server;  
10          determining whether an operating system of the first server has failed after said  
11        updating the first server, and if so, restoring the starting configuration of the first server  
12        with a backup-restore application program.

- 1           26. (New) The method of claim 25, wherein the multi-purpose application
- 2         program installer is an MSI class of application program.